

Quality and safety policy in the supply chain

IngredientWise Ltd strives to meet the needs and requirements of our customers, especially in terms of the high quality and food safety of the products offered. Within the scope of its activities, the company offers food ingredients and food additives, which are delivered at the highest level, according to customer expectations, using national and international transport services. The implementation and effective operation of a quality and food safety management system, in accordance with IFS requirements, is aimed at increasing customer confidence, improving quality and increasing employee awareness and responsibility.

The development of our company is based on customer satisfaction. Therefore, we focus on continuous quality improvement, with a particular focus on health safety, involving employees at all levels.

We implement our quality policy by setting the following quality objectives, the implementation of which we will monitor during internal audits and system reviews:

- Continuous analysis of product safety risks.
- Minimizing product non-conformities and customer complaints.
- Continuous, systematic improvement of employee qualifications.
- Adherence to ethical standards in all activities.
- Ensuring adequate social and occupational health and safety conditions.
- Monitoring environmental impact.
- Quickly identifying the requirements and needs of partners.
- Fostering a culture of food safety.
- Enabling open and clear communication between employees.
- Preventing potential non-compliances and eliminating those already occurring.
- Ensuring product legality through the application of regulations and monitoring of the supply chain.
- Sustainability by minimizing negative environmental impacts and encouraging innovation.

All activities are aimed at continuously improving the quality of products and services. We commit our employees to do their utmost to make the Quality Policy a reality and achieve the set goals, becoming a trustworthy partner that ensures the highest level of safety in the supply chain.